



## Section 1557 Notice of Nondiscrimination

### Discrimination is Against the Law

**Outreach Community Health Centers** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**Outreach Community Health Centers** does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

**Name of Health Center: Outreach Community Health Centers**

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language assistance services to people whose primary language is not English, which may include:
  - Qualified interpreters
  - Information written in other languages

**If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, ask when scheduling, or inquire at the front desk.**

If you believe we have failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance in person or via email with:

Kim Bequest, Client Rights Specialist  
**(414) 465-5132** or [kbequest@wellpointcare.org](mailto:kbequest@wellpointcare.org)  
(She is also available if you need help filing your grievance.)

You can also file a civil rights complaint with the **U.S. Department of Health and Human Services Office for Civil Rights** electronically through their [Online Complaint Portal](#), or at:

Centralized Case Management Operations  
U.S. Department of Health and Human Services  
200 Independence Avenue, S.W.  
Room 509F HHH Bldg.  
Washington, D.C. 20201  
[OCRComplaint@hhs.gov](mailto:OCRComplaint@hhs.gov)